# Collaboration Between The Police and The Community in Creating Community Security in Karang Pilang District Surabaya City

Tri Prasetijowati<sup>1,a)</sup>, Ismail<sup>2,b)</sup>, Dilvia Rizkika Fazerin<sup>3,c)</sup>

<sup>1,2,3</sup> Fakultas Ilmu Sosial Dan Politik, Universitas Bhayangkara Surabaya, Indonesia

<sup>a)</sup>Corresponding author: <u>triprasetijowati@ubhara.ac.id</u> <sup>b)</sup><u>ismail@ubhara.ac.id</u> <sup>c)</sup><u>dilviarf@gmail.com</u>

**Abstract.** This research is one of the studies regarding how the police collaborate with the community in creating security and order in the environment which is carried out by the Karang Pilang Police in carrying out security and public order development. This research uses a qualitative descriptive research method by describing the current state of the subject and object of research based on the facts that have been collected. This research also uses data collection techniques by direct observation and interviews with the Karang Pilang police station. The results of this research show that using communication and community participation in collaborating to create security and order can create success in collaboration and can create a safe and orderly environment. The data analysis technique in this research uses data analysis based on Widyarto's thoughts on collaboration. This research aims to determine the success of police collaboration with the community in creating security and order in the Karang Pilang sub-district environment.

Keyword: collaboration, security, order

# **INTRODUCTION**

Every community needs support from the conscience to condition itself to behave in an orderly manner, which must be done to maintain order and security in the environment can be done by forming a community security system. The police is a government institution formed to maintain law, security and public order, enforce the law and detect and prevent crime. The police appeal to the public to carry out social security systems in order to create an orderly, safe and controlled environment. The police have emerged as an important innovation that aims to strengthen the role of law enforcement in maintaining security and public order.

Karang Pilang District is one of the sub-districts in the city of Surabaya which is one of the dynamic urban areas, facing many challenges related to security and order, to realize the welfare of the community, there must be support by the creation of security and order in the community. Public security and order (Kamtibmas) is a condition needed by the community to be able to live comfortably, safely and peacefully. Public order is one of the aspects in maintaining a harmonious urban environment, good security and order will create an environment that is conducive for people to carry out activities, develop and interact in harmony and safety, on the other hand, poor security and order will cause fear, anxiety and conflict in the community environment.

Karang Pilang is one of the sub-districts in Suarabaya City, this sub-district consists of four villages, namely Kedurus, Kebraon, Karang Pilang and Waru Gunung. Security and order in the city of Surabaya, especially in Karang Pilang sub-district, must be achieved now and even improved through collaboration between the police and the community through prevention. Prevention is an effort to reduce uncoordinated and improper actions, crime prevention must always be seen as an activity carried out by the police with the community to reduce crime. Collaboration between the police and the community in Karang Pilang District, Surabaya City is very important in

creating security and order in the environment, such as conducting joint patrol activities, counseling on security and order awareness, and forming community activities that encourage active participation of the people of Karang Pilang District in monitoring and reporting suspicious activities. By collaborating well, it can increase the effectiveness of law enforcement and strengthen the bond between the police and the community. The Karang Pilang Police not only monitor vulnerable locations, but also provide appeals to the community. The appeal in question is to invite the community to participate in jointly maintaining the environment so that it remains conducive for mutual comfort. This step shows the active involvement of the police in collaborating with the community to create a safe and orderly environment for all communities.

The problems faced by collaboration are in 3 factors (Internal. External, Virtual) problems in internal factors can include less effective communication between the police and the community. Sometimes, there is a gap in communication between the police and the community. Important information may not be conveyed properly, or the way information is delivered is not in accordance with the needs. These external inhibiting factors can hinder productive collaboration efforts in creating a safe and orderly environment. Problems in the virtual factor in collaborating between the police and the community in creating security and order in the environment can include not all people may have access or skills in using internet technology or communication virtually, this can reduce public participation in security and order programs that use digital platforms for communication or reporting.

Based on this background, the author took the title of this study to further examine how successful the collaboration between the police and the community in creating security and order in the Karang Pilang District, Surabaya City, with the title "Collaboration between the Police and the Community in Creating Community Security in Karang Pilang District, Surabaya City". In addition to deciding on the title, the researcher also formulated a design of the problem which is also the focus of this research from three points. The goal is to analyze and find out what factors affect the success of the collaboration between the police and the community in creating public security and order in Karang Pilang District, Surabaya. Then the second is to analyze and find out what factors affect the success of the collaboration between the police and the community in creating security and public order in Karang Pilang District, Surabaya. Then the last is to analyze and comply with what efforts are made by the police so that security and the order in the Karang Pilang sub-district run smoothly and can be applied well by the community.

The researcher also hopes that this research will provide benefits, both practical and theoretical benefits. The theoretical benefit is to add insight and understanding related to the importance of security and order in the environment so as not to disturb anyone, as a scientific contribution for researchers, especially for public administration students in general and as a development of public administration science, especially for courses. The results of this study can also be used as a learning study material in finding out how the collaboration between the police and the community in creating community security in Karang Pilang District, Surabaya City. And the last practical benefit is to broaden the public's insight into the importance of security and order in any environment, especially Karang Pilang District, Surabaya City. In addition, the theoretical benefit of this research is the suggestion of improving the author's scientific ability from various kinds of accurate theories. The author is theoretically has resulted in a sense of security for the community in Karang Pilang District and about how the worrisome and worrying environment in the community can be overcome with collaboration between the State apparatus (police) and the community and can run well and successfully.

# **METHODS**

In this study, in order to examine the problems in this study, the author uses qualitative. This research was conducted at the Karang Pilang Police Station of Surabaya City JI mastrip No 34, kedurus, Karang Pilang District, Surabaya, East Java 60223. The reason the researcher chose this location is because the Karang Pilang District Police were appointed because it can be a role model for the community and ensure a sense of security and comfort of the community in the Karang Pilang District area, Surabaya City. The source of information in this study is the parties who are competent in their fields, namely in handling criminal acts such as the theft of two-wheeled motor vehicles in the Karang Pilang District, Karang Pilang Police Station, Surabaya – East Java. The focus of this study is divided into three points. The first is to find out how the collaboration between the police and the community in creating community security, the point of this research will be to examine internal, external and virtual matters. Then there are the factors that affect the success of police collaboration with the community in creating community in creating community in the environment. Then the last is the collaboration between the police and the community in creating community security in the environment. Every research project must have a resource person to get data that will be useful for analysis. There are three layers of resource persons, namely members of the Karang Pilang District Police

consist of the police chief and bhabinkamtibmas. Then there will be a tone of the staff of the Karang Pilang District Office, namely from the Pamong Praja police. Then the last one was five people from the community in Karang Pilang District and Karang Pilang Village. The researcher took the Purposive Sampling technique of this study with a total of 8 sources.

### **RESULTS AND DISCUSSION**

The collaboration of the police with the community in creating security and order in the environment is a joint effort that requires commitment and active participation from both parties. By utilizing the expertise of the local community, as well as the legal support owned by the police. Collaboration can be a strong foundation in maintaining security and order in the community. In maintaining security and order that leads to law enforcement, good cooperation between the police and the community is needed, because the problem of security, order and law enforcement can not only be overcome by the police, but also needs the support and participation of the community to participate in collaborating to maintain security and order in the environment. The active role of the community is very important because the community has more knowledge and understanding of the dynamics of the community's own environment. With the collaboration between the police and the community, it is not only to create security and order in the environment but also to build trust and involvement between the police and the community in Karang Pilang District, Surabaya City. The police invites the public to be actively involved in monitoring and patrol activities in the community, the police strengthen collaboration with the community internally through a series of strategic activities to prevent crime. This can create opportunities for the community to play a direct role in maintaining security and order, by building a closer relationship with the police. Collaboration not only increases trust between the police and the community, but can also strengthen a sense of shared responsibility in maintaining security and order in the environment.

With this collaboration, it not only increases trust between the police and the community, but can also strengthen the sense of shared responsibility in maintaining security and order in the environment. The writer switched to get the view of Mr. Tarto, as Bhabinkamtibmas at the Karang Pilang District Police. Internal collaboration is not only beneficial in responding to crime and security and order issues, but also for the establishment of a safer, more orderly and harmonious environment overall. With close cooperation between the police and the community, it can facilitate the exchange of information between the two parties as the key to gaining an understanding of maintaining security and order. Thus, Bhabinkamtibmas believes that close collaboration between the police and the community is the main key to creating a safe, orderly and comfortable environment for all. The author will delve into the thoughts of Mr. Kuswantoro, (Police Officer in Karang Pilang District) about how the internal collaboration between the police and the community in maintaining security and order in the environment. The Praamong Praja Police consider police collaboration with the community as the key to maintaining security and order. Through the intertwined injunction, the Prajamong Praja Police can exchange information, experience, and valuable insights that can help the Pamong Praja Police to better understand the security and order situation in the environment. The involvement of the civilian police in compiling and carrying out crime prevention activities together with the police and the community is an important part of efforts to maintain security and order.

The Prajin Praja Police work together to identify potential threats to security, order, analyze crime trends and create effective prevention. The police always tries to strengthen cooperation with the community in maintaining security and order in the environment. The Praamong Praja Police always hold regular meetings with the community to exchange information, and discuss to increase understanding of existing security and order in their own environment. Through open communication, people will be able to feel involved in efforts to maintain security and order in their own environment. Through open communication, people can feel more involved in efforts to maintain security and order in their own environment. The author turned to get a deeper view with the community in Kedurus Village, Karang Pilang District. The local community has the opinion that the community expects the police to be actively involved in maintaining security and order in the environment, and hopes that the police will be more open about the steps that will be taken to achieve common goals. In addition, the community also expects the police to be able to respond quickly to the needs and problems that arise in the community. The local community has the opinion that the police must be more active in involving the community in maintaining security and order. The community also wants to have an important role in building a safe environment, and they want the opportunity to contribute, provide input, and be able to cooperate with the police in maintaining security and order.

In individual or group collaboration, they will share knowledge and work with individuals outside the organization, the existence of this external collaboration allows a company to get things that support its sustainability such as feedback. The police invite public participation in security supervision, by maintaining the

expected limits. The role of the community is as an external partner of the police in maintaining order and security in the environment, which in turn supports law enforcement in the environment.

As a police force, we believe that the public's perception of the role of the police in creating a safe environment is very diverse depending on various factors. In many cases, collaboration between the police and the community in tackling security and order issues is seen as an important key in creating a safe and harmonious environment. The community has more in-depth knowledge of their own environment, so that the community can be an additional eye and ear for the police. The public's perception of the role of the police in creating security and order in the environment depends on certain factors. Through collaboration, the community is invited to play an active role in efforts to overcome security problems, either through participation in police programs or by providing valuable information. Many people have understood about security and order in their own environment. The Prajamong Praja Police believes that directly involving the community in an effort to maintain security and order will strengthen the relationship between the police and the community, and will increase the sense of shared responsibility for security and order in the environment.

External collaboration of the police in maintaining security and order in the environment is that the presence and active participation of the police in activities such as joint patrol activities, communication meetings, or crime prevention programs is the right step in building a sense of security and community involvement. Virtual collaboration between the police and the community in creating security and order, especially in this modern era where information technology has changed the way of communicating and instructing. The police can convey information about security and the order in the neighborhood to the public virtually through online platforms. The community is increasingly involved in creating security and order in the community. Awareness of the importance of an active role in maintaining security and involvement from the threat of crime and insecurity is increasing among the community. Until now, it can be seen that the involvement of the community in creating security and order in the environment is increasing. Community participation in various activities that aim to maintain security and order in the environment around the community. Good communication is a key factor in the success of collaboration between the police and the community to create security and order. Through regular communication with the community, whether through community meetings, joint patrols, or even daily chats, the police can better understand their concerns and needs. This will not only strengthen public trust in the police, but will also bring the community closer to the police. Virtual collaboration between the police and the community can be through online platforms such as social media or other applications can be effective in maintaining security and order in the environment. This allows for a quick exchange of information, more efficient problem solving, and active community participation in supporting the police's efforts online.

The community has an important role in creating security and order in the community itself. Through various activities such as environmental monitoring, participation in security and order programs, and helping to detect potential threats, the community can make a good contribution to maintaining security and order, thereby providing important information to the police that will help respond quickly to potential security and order threats. The public can realize that the police are active on online platforms such as social media. The police use the platform to communicate with the public by providing information about crimes that will occur. Good communication can strengthen the collaborative relationship between the police and the community in creating security and order in the environment. By maintaining good communication between the police and the community, people can feel more confident and comfortable to report suspicious activities or crimes that may occur in the community. The police use various communication platforms, including social media, and organize socialization activities and seminars on security, order and crime prevention to raise public awareness. Bhabinkamtibmas believes that improving good communication channels in an effort to maintain security and order is an important step. Good communication can bring the police closer to the community, with this the community feels more comfortable to communicate. When the response from the police is good, the community will be more comfortable to report security and order problems in the community. Thus, it can ensure good communication between the police and the community, which is the key to creating a safe and secure environment for all. Through the presence and active involvement in these activities. Bhabinkamtibmas can build strong relationships and mutual trust with the community. The researcher will switch to the Praamong Praja Police, Karang Pilang District. To find out, according to you, how the police can improve good communication channels with the community to strengthen collaboration in maintaining security and order in the environment. By improving good communication channels to facilitate the dissemination of information related to security and order in the community, active response to questions and input from the community can be the key to successful collaboration between the police and the community. The Prajamong Praja Police is committed to ensuring effective communication between the police and the community in creating security and order in the environment. The Prajin Praja Police maintain openness by providing information about environmental developments, and also prioritizes responsiveness to the needs and problems faced by the community. Through

active participation in activities, the police can increase direct interaction with the community, provide faster access to information, and build closer relationships with the community in the neighborhood, providing faster access to information and building closer relationships with the surrounding community. By prioritizing openness, active participation, and listening to input from the community, the police can build a close relationship with the community to ensure good communication in creating security and order in the environment. In maintaining security and order in the environment, the police involve the community to increase synergy in the appeal to always maintain security and order.

In addition, the police also promote siskamling (environmental security system) activities, where residents independently organize themselves to carry out surveillance and security monitoring in their own environment. Thus, the responsibility of maintaining security and order is a shared responsibility between the police and the community. We move on to find out how the police can involve the community in an effort to maintain environmental security and order. In maintaining security and order in the environment, the police believe that actively involving the community in maintaining security and order is the main key. The police aim to increase public awareness and participation in efforts to prevent crime and maintain security and order. The police believe that through close cooperation between the police and the community, a safer and more orderly environment can be created for everyone. The Police highly appreciate the active participation of the community in efforts to prevent crimes in the environment. The public is expected to be involved by reporting suspicious activities and joining joint patrols with the police. The police are happy to see more and more people who are concerned about environmental safety and are ready to contribute to crime prevention efforts. Close collaboration with the community in the process of identifying, planning, and implementing crime prevention activities in the environment. This is done through building strong and mutually supportive relationships between the police and the community. Through this partnership, effective cooperation is created in overcoming crime problems with good measures, such as identifying crime-prone areas, planning effective prevention strategies, and implementing such prevention programs, collaboration between the police and the community is the key to achieving success in crime prevention efforts in the environment. Cooperation between the police and the community plays an important role in efforts to prevent crime in the environment. The Prajamong Praja Police believes that the community has a deeper understanding of their own environment, making collaboration with them key in designing effective prevention strategies. Through open communication and active information exchange, police forces can seek direct input from the public regarding potential crime risks and vulnerable areas in their neighborhoods. Together, they can develop prevention plans tailored to local needs, including joint patrol activities, environmental surveillance, and security and order awareness programs.

Through meetings, people can gather to discuss security and order issues in their environment. These discussions allow residents to exchange information, share experiences, and convey their concerns to the authorities, including the police. In addition, in this community meeting, joint efforts can also be formulated to overcome the problem of crime faced, be it by increasing public awareness, strengthening security patrols, or developing more specific prevention programs according to the needs and conditions of the environment. The lack of good communication between the police and the community has a good impact on achieving the goal of creating a safe and orderly environment. Without effective communication, the police have difficulty detecting security threats, responding to the needs and concerns of the community, and building the cooperation needed to keep the environment safe and orderly. This shows the importance of close collaboration between the police and the community in building a relationship of mutual trust and mutual support to achieve the common goal of creating a safe and comfortable environment for all. The lack of effective communication between the police and the community can have a detrimental impact on all parties in an effort to create security and order in the environment. Without open and well-functioning communication channels, the police may fail to properly understand the needs and concerns of the community regarding security and order in the environment. The impact of the lack of good communication between the police and the community is very influential in efforts to create security and order in the community. As Bhabinkamtibas, we are at the forefront of building strong relationships with the community, but a lack of communication can hinder our efforts to build effective cooperation. The lack of enthusiasm of the community in maintaining security and order in the environment has a serious impact. This can increase the risk of crime and harassment. Without the active participation of the community, for example in reporting suspicious activities or providing important information to the police, the police will have difficulty responding to and handling potential crimes. To increase awareness and motivation for community participation in maintaining security and order, collaboration between the police and the community is very important. Collaboration between the police and the community has an important role in increasing awareness and motivation for participation in maintaining security and order in the environment. Bhabinkamtibmas, acting as a liaison between the police and the community, and taking steps such as organizing meetings, outreach activities, and public campaigns to strengthen

relationships with the community and build understanding of the active role in maintaining security.

Lack of community enthusiasm can be an obstacle in achieving the goal of creating an orderly and safe environment and in efforts to prevent crime. As a police officer, we need help and cooperation from the community to identify potential threats and plan effective prevention goals. Police actions that involve the community in an effort to increase awareness and motivation for participation in maintaining security and order in the environment are very important. Through various activities such as educational programs, open dialogue, and participating in police programs, the police can strengthen community involvement in efforts to maintain security. By encouraging community participation in reporting suspicious activities and providing important information, cooperation between the police and the community can be improved. Differences of opinion between the police and the community can have a negative impact on community participation in activities that support the maintenance of security and order in the environment. In addition, these differences of opinion also have the potential to damage the relationship and trust between the police and the community. If differences of opinion are not resolved properly, it can lead to a fracture in the relationship between the two parties, interfering with collaboration in efforts to maintain security and order in the environment. Differences of opinion between the police and the public regarding approaches to creating security and order together can hinder effective collaboration. If the views of the police and the community are not in line, this can reduce the level of trust and involvement of the community in efforts to create security and order in the environment. To overcome these differences, effective communication is needed, where the public can be open with the police and vice versa. Differences of opinion between the police and the community in the approach to creating security and order in the environment can affect collaboration. Differences of opinion between the police and the community have great potential to influence cooperation in an effort to create security and order in the environment. As a police officer, my commitment is to always listen and understand the views and needs of the community well. This is important so that we can achieve our common goal of maintaining security and order effectively.

Collaboration with the community is very important in efforts to prevent crime in the environment. This cooperation strengthens the mutual relationship between the police and the community, creating an environment where information can be easily exchanged, trust can be built, and shared solutions can be identified and implemented. This collaboration aims to increase public awareness of security and order, strengthen social ties, and alleviate concerns about crime. Thus, cooperation between the police and the community is not only important for law enforcement, but also for building a safe and harmonious community.Lorem ipsum dolor sit amet, consectetur adipisicing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum.

#### CONCLUSIONS

Based on the findings and data analysis that has been carried out by the researcher, conclusions can be drawn through researchers related to the collaboration between the police and the community in creating community security in Karang Pilang District, Surabaya City.

- 1. The collaboration between the police and the community in creating community security in Karang Pilang District, Surabaya City is a joint effort that requires commitment and active participation from both parties. Collaboration can be a strong foundation in maintaining security and order in the environment. The task of the police is to maintain security, order and ensure peace, provide protection, protection and service to the community. In maintaining security and order in the environment, good cooperation between the police and the community is needed. The role of the community in creating security and order in the environment is very important.
- 2. Factors that affect the success of the collaboration between the police and the community in creating community security in the Karang Pilang sub-district of Surabaya City are that the police and the community must be interrelated, considering that the task of maintaining security and order is not enough if carried out with only one aspect, there are several factors that affect the success of collaboration between the police and the community in creating security and order. Communication to discuss security and order issues. This aims to strengthen the relationship between the police and the community and increase awareness of the importance of security and order in the environment.

The efforts made by the police so that community security in the Karang Pilang sub-district can run smoothly and can be implemented well by the community is through collaboration, the success of creating security and order in the environment also requires collaboration between the police and the community and shared responsibility from the police and the community. Because the community is the eyes and ears in the environment while the police are law enforcement.

The suggestions related to the collaboration between the police and the community in creating community security in Karang Pilang District, Surabaya city, and after the field research conducted by the author are as follows:

- **1.** For the Karang Pilang District Police of Surabaya
  - Collaboration between the police and the community in creating security and order in the environment is very important to create a safe and orderly environment, by holding educational programs with the community about security, order and increasing public awareness of the importance of security and order in the environment.
- 2. For the community in the Karang Pilang sub-district, Surabaya city

To maintain security and order in the environment, the community needs to be actively involved in efforts to maintain security and order with open communication and cooperation, By sharing information about suspicious events or disruptive activities can identify and prevent potential security and order risks in the environment.

3. For the author

The author hopes that with this research, the relationship between the police and the community will increase, so that it can create a safe and orderly environment for all.

### REFERENCES

- Prawitra Thalib, Septi ariadi, Mohamad Nur Kholid, Fifik Hariyanto (2019), Airlanga University, Optimization of Bhabhinkamtibmas through Synergy of Students and Police of the Republic of Indonesia
- Fuji Lestari Hasibuan, Melisa, novella (2021, 01 02). The Role of the Police in Fostering Security and Order in Village Communities through a Comprehensive Approach (Research at the West Baturaja Police Station) Partner University of Indonesia
- I made untung sunantara (2020), Bosowa University, Implementation of the Police Function as a Protector and Community Service in Realizing Public Order and Security, Liukang Kalmas District, Pangkep Regency
- Rosyid effendi bagus panuntun, (2019, 08 06). Partnership between the police and the community in realizing kamtibmas (case study in Gemolong District, Sragen District)
- Saleh, C. (2020). Concept, Definition, and Purpose of Collaboration. Open University Library, 1.
- Turnip, A. C. (2018). Efforts of the Yogyakarta City Resort Police in overcoming eigenrichting in the form of demolition (Doctoral dissertation, UAJY).
- Aswin, M., & Jumadi, J. (2020). Community participation in assisting the police to maintain the security of the Makassar City area. Alauddin Law Development Journal, 2(3), 454-464.
- Pebrianti, R. (2017). Police Efforts in Overcoming Theft Crime by Breaking into Automated Teller Machines (ATMs) at Bank Bri North Lampung (Case Study at North Lampung Police).
- Ismail, I., Salmon, I. P., Haryanto, H., Rahmat, I., AZIZ, M. H., Prawoto, E. R., & Setiadji, A. (2022). Community policing in the era of democracy.